FREIGHT – AND DELIVERY CONDITIONS

1. price and delivery information

Recommended retail price excluding VAT.

We reserve the right to make changes.

Our general terms and conditions apply.

Prices are subject to change. The prices valid on the day of delivery are the basis for calculation.

Freight conditions: for Germany, the Netherlands, Belgium, Luxembourg, Austria:

Deliveries are made without unloading and within a specified time.
We charge the following pro rata freight costs for our freight-optimised items:

- 195,- € freight - up to 2.500,- € net value of goods
- 280,- € freight - up to 5.000,- € net value of goods
- 350,- € freight - up to 10.000,- € net value of goods
- Free of charge from - 10.000,- € net value of goods
- A freight surcharge will be applied for deliveries to islands.

For our freight-intensive, voluminous items, we calculate the freight on an order-related basis regardless of the above freight-free limits. This applies to the following product groups:

- Optigrün solar-base and accessories
- Optigrün retention boxes WRB 85, 95, 170 and accessories
- Optigrün railing systems GWP, GFS, SkyGard and accessories
- Optigrün planters and accessories
- Optigrün edge elements, edge trims and accessories

Pallets are charged at cost.

Payment term: existing agreement

2. freight conditions for non-bulk goods

As a rule, delivery is made by lorry. Delivery by a haulage company usually takes place during the course of the day; delivery dates to the hour cannot be guaranteed. Transport from the place of loading is at the risk and expense of the buyer.

Optigrün or the forwarding agent commissioned by Optigrün will endeavour to meet the agreed delivery date. In the event of late delivery, however, Optigrün international AG can only be held liable within the framework of the forwarding and transport law. Delivery date promises always refer to the day of delivery during the course of the day.

Special agreements such as fixed dates, time deliveries and unloading can be agreed separately at additional cost. Express deliveries can also be agreed. The additional costs incurred for this will also be invoiced.

3.1 Freight conditions for bulk goods

All substrates supplied under the Op$grün brand fulfil the requirements of the FLL and ÖNORM L 1131, latest version.

A prerequisite for any delivery is an unloading point that can be accessed by a 40 tonne lorry; this essentially means that the following precautions must be taken:

- sufficiently stable substrate
- Sufficient space to overhead lines, at least 12m (tilting silo)
- Problem-free arrival and departure from the construction site
- It is at the driver's discretion to assess the conditions on site and to drive onto the construction site

The customer shall be liable for damage and towing measures caused by driving on a surface with insufficient loadbearing capacity.

Type of delivery and dwell times - Additional costs	**Included service time**	
by silo lorry:	3.0 hours	- 120,- €/hour started
per Kipper (loose):	0.5 hours	- 105,- €/hour started
per big bag:	0.5 hours.	- 105,- €/hour started
by crane + grab (20m or 25m boom):	1.0 hour	- € 130 or € 147 per hour started

Cancellations are possible, but only free of charge within 2 working days (Mo.-Fr) before the agreed arrival time. Cancellations within 2 working days (Mo.-Fr) will be charged from 900 euros per lorry and for all other forms of delivery at least 250 euros.

If a partial quantity of the substrate ordered is not required and is taken back by the lorry, the return quantity is weighed and refunded less the return freight.

3.2 Freight conditions for delivery by silo lorry

Dimensions and weights of a silo lorry:

- Turning circle 12.5m (radius for right-angled entry approx. 6m), see also BO power circle
- Maximum axle load 11 tonnes / support load approx. 15 tonnes per support

The required hose length and diameter (80mm / 100mm) of the hoses must be specified in the order. Experience has shown that no addi$onal unloading $mes are required for hose lengths up to 100 metres. Increased hose lengths lead to longer discharge $mes due to the pressure loss, so the hose should always be as short as possible and not completely horizontal. To reduce dust forma$on, we recommend adding water when blowing out substrates, preferably at the end of the hose line.

When blowing out gravel, water should always be added. A "GK coupling 3/4 inch" is available for connec$ng the water hose. The customer is responsible for processing the material, including laying the hose and dismantling. We recommend 2-4 people for this. The silo unit is operated by the vehicle driver.